

DETAILS OF INTERESTING CLAIM

Type of Insurance:

Machinery Breakdown and Property All Risk

Description of damaged item:

Mould

Cause of Loss:

Cracking

Claim Cost

\$ 156,502.90 CDN

Description of Incident and Loss Prevention Measures initiated:

This is an ice cream manufacturing plant making formed ice cream products.

One mould on a table of 1500 moulds cracked, causing brine (Brine which is Calcium Chloride is circulated around the moulds at - 40 deg. C.) to contaminate the ice cream in that particular mould. The contaminated ice cream from that mould was found by a Q.C. tester during a taste test. A taste test is done several times per batch. The production line to that table was immediately shut down, and an inspection of the moulds on that table commenced. The cracked mould was identified, only one mould was found cracked.

The ice cream manufactured from that table on was tested, and one ice cream every 1500 was found to be contaminated. Similarly the ice cream manufactured from that table on three days before was tested, the result was the same, one ice cream out of 1500 was contaminated.

Ice manufactured before these dates was tested and found to be satisfactory, no contaminated ice cream was found.

A total of one million, one hundred and sixty nine thousand, five hundred and thirty two sticks of ice cream were disposed of, of which, about 780 ice cream sticks were contaminated.

Every table is dye - penetrant tested every year, and any defective mould is repaired. The table with the cracked mould is six years old.